

ATTENTION BROWARD COUNTY PUBLIC SCHOOLS FAMILIES: **GET TWO MONTHS OF INTERNET FREE**

Comcast has launched program enhancements to help students access the Internet during the Coronavirus crisis. Low-income families in Comcast service areas who sign up as new customers can receive **60 days of complimentary internet**, access to **more than 200,000 hot spots nationwide**, and an increase in internet speeds from 15/2 Mbps to 25/3 Mbps for all Internet Essentials customers.

To get Internet Essentials, please visit internetessentials.com or call toll-free 1-855-846-8376. This offer is not available in stores, so please do not go to a Comcast store for this program.

- Comcast will send all new customers a self-installation kit including a cable modem and Wi-Fi router. **There will be no term contract or credit check and no shipping fee.**
- The accessible website also includes the option to video chat with customer service agents in American Sign Language.
- After 60 days, families will need to call Comcast to cancel the service, or keep it for \$9.95/month.

Who qualifies for this service?

1. **All students enrolled in Title I schools.** Please see the list at bit.ly/2lQncxB.
2. Families enrolled in **HUD Housing** and/or **Free or Reduced lunch programs**
3. Families currently receiving support from these federal programs must provide proof of participation:
 - **MEDICAID:** copy of card or most recent eligibility letter for an adult in your household (copy of front and back of card required.)
 - **Public housing assistance:** documentation such as lease, housing assistance payment (HAP) contract, or eligibility documentation from HUD.
 - **SNAP:** letter indicating you are approved for Supplemental Nutrition Assistance Program benefits.
 - **TANF:** eligibility letter for Temporary Assistance for Needy Families.
 - **SSI:** eligibility letter for Supplemental Security Income.
 - **NSLP/Head Start:** copy of a letter indicating participation in the National School Lunch Program or Head Start, with child's name, school name, and address of where you are requesting service.
 - **LIHEAP:** letter confirming eligibility for Low Income Home Energy Assistance Program.
 - **WIC:** eligibility letter for the Women, Infants, and Children program.
 - **VA Pension:** pension eligibility determination letter from the Veterans Administration.
 - **Tribal assistance:** eligibility letter, including TTANF, FDPIR, etc.

Once the customer calls or applies online, Comcast will provide an application number, and the customer will be asked to submit the document with the application number written on it to ieapplication@comcast.com. The quickest way to apply and upload the necessary documents is online at internetessentials.com. Customers may also fax documents to 1-888-294-7113 with the application number written on it.

For questions please visit internetessentials.com or call 1-855-846-8376 for English or 1-855-765-6995 for Spanish.

The School Board of Broward County, Florida Lori Alhadeff • Robin Bartleman • Heather P. Brinkworth • Patricia Good • Donna P. Korn
Laurie Rich Levinson • Ann Murray • Dr. Rosalind Osgood • Nora Rupert • Robert W. Runcie, Superintendent of Schools

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